

Benefits Information Online for Providers

Welcome to the Health Cost Solutions Online Provider Services Portal. This HIPAA compliant web site gives healthcare providers free online access to useful patient information.

System features allow providers to:

- > View eligibility status of patients
- > Determine status of claims
- > Determine payment of claims
- > And much, much, more!



How do I access this information?

#1 SIGN UP – go to: www.managebenefits.com and click on "provider login".

Once there, click on "SIGN-UP" and follow the simple instructions to complete the form as it relates to yourself and your practice. Please be sure to include your email address. This is the address that will be used to communicate system features and other information to you.

#2 CREATE YOUR USER NAME and PASSWORD

Use a name and password that only you will know. Also indicate a hint question and answer, so that your password can be provided should you forget it in the future.

#3 SIGN IN and USE THE SYSTEM

Once the sign-up process is complete, you will receive an email notifying you of the subscription approval. At that time you will have access to check claims and eligibility information online.

Common Questions

Do I need any special computer or software to access Online Provider Services?

No, all you need is an internet connection; any speed, any ISP service can get you access to Online Provider Services

Does it cost anything?

No, it is a service offered by Healthfirst to enhance your ability to provide services to the members and increase your office efficiency.

How current is the information?

Claims status and eligibility information are updated regularly. Most clients send us data files on a daily basis.

Is the information secure?

The patient information and your profile are managed in a system that meets the requirements as set forth by HIPAA for Privacy and Security of Personal Health Information