

Privacy Policy

Your privacy is very important to WebTPA. Accordingly, we have developed this Policy in order for you to understand how we collect, use, communicate and disclose and make use of personal information.

We restrict access to nonpublic protected health information about you to those employees of WebTPA who need to know that information in order to provide you with WebTPA's services. We have in place physical, electronic, and procedural safeguards in order to protect any nonpublic protected health information we maintain.

In addition:

- Before or at the time of collecting personal information, we will identify the purposes for which information is being collected.
- We will collect and use of personal information solely with the objective of fulfilling those purposes specified by us and for other compatible purposes, unless we obtain the consent of the individual concerned or as required by law.
- We will only retain personal information as long as necessary for the fulfillment of those purposes.
- We will collect personal information by lawful and fair means and, where appropriate, with the knowledge or consent of the individual concerned.
- Personal data should be relevant to the purposes for which it is to be used, and, to the extent necessary for those purposes, should be accurate, complete, and up-to-date.
- We will protect personal information by reasonable security safeguards against loss or theft, as well as unauthorized access, disclosure, copying, use or modification.
- We will make readily available to customers information about our policies and practices relating to the management of personal information.

You have the following rights regarding your protected health information:

- Upon written request, you have the right to inspect your health information.
- If you feel there is a mistake in any of our records, you may request in writing that we amend your information.
- You may request a list of when, to whom, and for what purpose your information has been released over a six-year period.
- You have the right to revoke prior authorizations to disclose your information upon providing written notice.
- You may request that we restrict the disclosure of certain confidential information, subject to various limitations.
- You have the right to request that your protected health information be provided by alternative means or at alternative locations.

This privacy notice may be revised from time to time. Any new notice will be effective immediately for any and all confidential information we maintain. Upon being revised, this notice will be available upon request and displayed on our website. For more information on your rights regarding protected health information, please contact WebTPA at (469) 417-1700.

If you believe your privacy rights have been violated, you may file a complaint with WebTPA. To file a complaint, please contact Joe Pascullo, Chief Services Officer at 8500 Freeport Parkway S. Suite 400, Irving TX 75063. All complaints must be submitted in writing

For California Residents:

California Privacy Rights

Shine the Light

California Civil Code section 1798.83, also known as the "Shine The Light" law, permits California residents to ask for and receive from us once a year, without charge, information about their personally identifiable information, if any, that we disclosed to third parties for direct marketing purposes in the preceding calendar year, if at all. If applicable, this information would include a list of the categories of personal information that was shared and the names and addresses of all third parties with which we shared such information in the immediately preceding calendar year. If you are a California resident and want to make such a request, please submit your request to privacy@amwins.com.

Please note that not all information sharing is covered by the "Shine the Light" requirements and only information on covered sharing will be included in our response. Please be informed that we are only required to respond to one consumer request in each calendar year.

AmWINS does not sell any of your personal information to third parties for their use in direct marketing, advertising, or promotion of their products or services.

"Do Not Track"

This is a privacy setting that you may set in your web browsers. If turned on, this setting directs websites, analytics companies, ad networks, plug in providers, and other web services you encounter while browsing, to stop tracking your activity. Presently, we do not respond to "Do Not Track" browser settings or signals.

California Consumer Privacy Act

California Civil Code section 1798.100-1798.199 provides you with the following rights:

Right to know your collected personal information. You may request that we identify the (i) categories of personal information we collected about you in the past 12 months; (ii) the categories of sources from which the personal information is collected; (iii) the business or commercial purpose for collecting the information; (iv) the categories of third parties with whom the Company shares the personal information; and (v) the specific pieces of personal information that we have collected about you.

Right to know your disclosed personal information. You may request that we state (i) whether we have disclosed any of your personal information to third parties for a business or commercial purpose in the prior 12 months; (ii) list the categories of personal information that we have disclosed, if any, to third parties for a business or commercial purpose in the prior 12 months.

Right to request deletion of personal information. Subject to legal exceptions, you may request that we delete your personal information.

We will not discriminate against you for exercising any rights you have under the California Consumer Privacy Act.

If you are a California resident and want to exercise any right under the California Consumer Privacy Act, you may do so by contacting us at: (i) [California Consumer Privacy Act Contact Form](#) or (ii) 1-877-820-4048. Please be advised we will first need to verify your identity using the information you input into the web form before you can exercise any of your rights.

Under California law, we are only required to respond to such request from the same individual no more than twice in a 12-month period.