



If your ID card is issued by Golden Rule Insurance Company, UnitedHealthcare Life Insurance Company (UHCLIC) and your effective date is prior or after 1-1-2016, or Oxford Health Insurance, Inc. (NJ), contact us by calling **(800) 657-8205**.

Hours

Live Customer Service Professional
Monday – Friday
8:00 a.m. – 6:00 p.m. ET

Interactive Voice Response (IVR) System
Monday – Friday: 5:00 a.m. – 11:55 p.m. ET
Saturday: 5:00 a.m. – 7:55 p.m. ET

Claims Department

PO Box 31374
Salt Lake City, UT 84131-0374
EDI #37602

Claim Fax

(801) 478-7581
(Medical, Drug, and SmartGuard claims can be faxed here.)

Premium Payments & Correspondence

Policy Administration
PO Box 31372
Salt Lake City, UT 84131-0372

Policy Administration Fax

(801) 478-5461
(Name changes, address changes, bank changes, cancelations and adding/deleting a dependent requests can be faxed here.)



If your ID card is issued by UnitedHealthcare Life Insurance Company (previously American Medical Security Life Insurance Company) and your coverage was effective **prior to 1-1-2014**, contact us by calling **(800) 657-8205**.

Hours

Live Customer Service Professional
Monday – Friday
9:00 a.m. – 6:00 p.m. ET

Claims Department

UnitedHealthcare Life Insurance Company
AMS
PO Box 31375
Salt Lake City, UT 84131-0375
EDI #81400

AMS Claims Fax

(801) 478 7582
(Medical, Dental, Drug, Accident, Disability claims can be faxed here.)

Premium Payments

UnitedHealthcare Life Insurance Company
United HealthCare Services
Attn: Lockbox # 88106
4900 West 95th Street
Oak Lawn, IL 60453

